How to fix Windows 11 with Copley SER-USB-RJ11:

Step 1: Run the installer in the zip file "PL2303\_Prolific\_DriverInstaller\_v1.12.0.zip," which is included with this PDF file.

The zip file is also available on the Prolific website in the link below.

Link: http://www.prolific.com.tw/US/ShowProduct.aspx?p\_id=223&pcid=126

Step 2: Open the Device Manager.



Step 3: Under "Ports (COM & LPT)" select the hardware that displays the message: "Please install corresponding PL2303 driver to support Windows 11 and further OS." Right-click and select "Update driver."

🗂 Device Manager	_	×
File Action View Help		
✓  delta CopleyControls		
> 🗃 Audio inputs and outputs		
> 🦢 Batteries		
> 🚯 Bluetooth		
> 👰 Cameras		
> 💻 Computer		
> 🔜 Disk drives		
> 🏣 Display adapters		
> 🎽 Firmware		
> 🐺 Human Interface Devices		
> 🔤 Keyboards		
> 🕕 Mice and other pointing devices		
> 🛄 Monitors		
> 🚽 Network adapters		
> 💂 Portable Devices		
V 🗍 Ports (COM & LPT)		
Please install corresponding PL2303 driver to the the standard stand		
>  Print queues		
> Processors Disable device		
> P Security devices Uninstall device		
> F Software components		
Software devices Scan for hardware changes		
> Sound, video and game controllers		
> Storage controllers		
> 🏣 System devices		
N 🗎 Universal Serial Bus controllers		
Launches the Update Driver Wizard for the selected device.		

Step 4: Select "Browse my computer for drivers."



Step 5: Select "Let me pick from a list of available drivers on my computer."

		$\times$
<i>←</i>	Update Drivers - Please install corresponding PL2303 driver to support Windows 11 and further OS.	
	Browse for drivers on your computer	
1	Search for drivers in this location:	
	C:\Users\antho\Downloads\PL2303_Prolific_DriverInstaller_v1_12_0 V Browse	
ć	✓ Include subfolders	
) t		
r		
r > -	→ Let me pick from a list of available drivers on my computer This list will show available drivers compatible with the device, and all drivers in the same category as the device.	
	Next Cance	

Step 6: Select "Prolific USB-to-Serial Comm Port Version: 3.6.81.357 [9/4/2015]" from the list and click "Next."

[		$\times$
~	Update Drivers - Please install corresponding PL2303 driver to support Windows 11 and further OS.	
	Select the device driver you want to install for this hardware.	
	Select the manufacturer and model of your hardware device and then click Next. If you have a disk that contains the driver you want to install, click Have Disk.	
1		
	Show compatible hardware	_
	Model	
	Prolific USB-to-Serial Comm Port Version: 3.6.81.357 [9/4/2015]	1
	Prolific USB-to-Serial Comm Port Version: 3.8.40.0 [9/16/2021]	
1		
	This driver is digitally signed. Have Disk	)
	<u>Tell me why driver signing is important</u>	
	Next Cancel	

Step 7: The correct drivers are now installed. Click "Close."



The device manager recognizes the device.

🗄 Device Manager	_	×
File Action View Help		
✓		 
> 🕡 Audio inputs and outputs		
> 😼 Batteries		
> 🚯 Bluetooth		
> 👰 Cameras		
> 💻 Computer		
> Disk drives		
> 🙀 Display adapters		
> 🎽 Firmware		
> 🛺 Human Interface Devices		
> 🧱 Keyboards		
> 🕼 Mice and other pointing devices		
> 🛄 Monitors		
> 🔄 Network adapters		
> 📮 Portable Devices		
V 🛱 Ports (COM & LPT)		
🗭 Prolific USB-to-Serial Comm Port (COM4)		
> 🗐 Print queues		
>  Processors		
> 🛐 Security devices		
> 📑 Software components		
> 📓 Software devices		
> 🕡 Sound, video and game controllers		
> Sea Storage controllers		- 1
> 🏣 System devices		
N 🛍 Universal Serial Rus controllers		

## CME sees the port.

File Amplifier Tools Help					
COM4: VHPsb_cfg	Communications Wizard Axis A				>
	Select Ports To add serial ports, select them fro To remove serial ports, select ther	om the Available Po n from the Selecte	orts list, the d Ports list,	n press then pre	Add. ess Remove.
• Axis A	Available Ports:	C	Selected I	Ports:	
Axis A     Axis B     Axis C     Axis D	Available Ports:	Add >	Selected   OM4	Ports:	
Axis A     Axis B     Axis C     Axis D	Available Ports:	Add > < Remove	Selected   OM4	Ports:	

CME connects.

